

TOP TIPS for Being a “PRO” Patient During the Covid-19 Pandemic

As always, our priority is keeping you safe, healthy and happy when you visit our office.

Here are 5 simple things you can do to help:



1. Feeling Under the Weather?

Stay home and call us to reschedule if you are experiencing any of the following symptoms: fever above 100.4, dry cough, shortness of breath, sore throat, diarrhea, nausea, loss of sense of smell or taste.



2. Go Green with Us.

Fill out your Covid-19 screening form digitally on your cell phone before you arrive. It's easy, it's fast, and it's secure. If you join us in doing this, we can streamline the number of people in the office, reduce shared paperwork and minimize the number of things in the office that you would otherwise need to touch. **Call us at 830-257-3000 and we'll help you opt-in.**

No cell phone? No worries—we can still take care of it inside the office.



3. Party of One!

Please plan to come by yourself for your appointment. Of course, parents, guardians, and caregivers are always welcome when assistance is needed.



4. Take Aim!

Plan to arrive at the office no more than 5 minutes before your appointment. Again, this helps promote social distancing in inside.



5. Park and Text.

Once you have parked, please text us at 830-257-3000 to let us know you have arrived. We will respond with instructions to let you know when it is your turn to come inside. We will work to keep your in-car waiting time to a minimum.

Unable to text? No worries! Simply call us when you arrive. We can provide instructions verbally.